

# Survey Responses

07 August 2012 - 19 September 2022

## Submission Form - Mobile Food Vendors Trading in Public Places (POL 062)

# Connect Wagga

Project: DRAFT - Mobile Food Vendor Trading in Public Places (POL 062)



VISITORS					
23					
CONTRIBUTORS			RESPONSES		
8			8		
0	0	8	0	0	8
Registered	Unverified	Anonymous	Registered	Unverified	Anonymous



**Respondent No:** 1

**Login:** Anonymous

**Email:** n/a

**Responded At:** Aug 12, 2022 17:52:33 pm

**Last Seen:** Aug 12, 2022 17:52:33 pm

**IP Address:** n/a

Q1. **Your name:** XXXXXXXX

---

Q2. **Your address:** XXXXXXXX

---

Q3. **Your email address:** XXXXXXXX

---

Q4. **Your telephone number:** not answered

---

Q5. **Your submission:**

I strongly support the continuation and expansion of the mobile food truck program. These small businesses add to the vibrancy of Wagga and are wonderful!

---



**Respondent No:** 2

**Login:** Anonymous

**Email:** n/a

**Responded At:** Aug 16, 2022 11:20:44 am

**Last Seen:** Aug 16, 2022 11:20:44 am

**IP Address:** n/a

Q1. **Your name:** XXXXXXXX

---

Q2. **Your address:** XXXXXXXX

---

Q3. **Your email address:** XXXXXXXX

---

Q4. **Your telephone number:** XXXXXXXX

---

Q5. **Your submission:**

Wagga has fast become a coffee lover, bringing people together across the city. When people are out and about for coffee, it also increases sales for local businesses. Supporting increased mobile food vendors!

---



**Respondent No:** 3

**Login:** Anonymous

**Email:** n/a

**Responded At:** Aug 16, 2022 15:58:33 pm

**Last Seen:** Aug 16, 2022 15:58:33 pm

**IP Address:** n/a

Q1. **Your name:** XXXXXXXX

---

Q2. **Your address:** XXXXXXXX

---

Q3. **Your email address:** XXXXXXXX

---

Q4. **Your telephone number:** XXXXXXXX

---

Q5. **Your submission:**

I'd say 20 isn't enough! These mobile food vendors are local businesses too, and there's nothing wrong with a bit of competition.

---



**Respondent No:** 4

**Login:** Anonymous

**Email:** n/a

**Responded At:** Aug 16, 2022 22:13:35 pm

**Last Seen:** Aug 16, 2022 22:13:35 pm

**IP Address:** n/a

Q1. **Your name:** XXXXXXXX

---

Q2. **Your address:** XXXXXXXX

---

Q3. **Your email address:** XXXXXXXX

---

Q4. **Your telephone number:** not answered

---

Q5. **Your submission:**

I am all for the increase to atleast 20, but it would be nice to see that increased as high as 30 or 40 to help encourage a food culture around the city as i believe theres enough need/want to support this. I am also for the increase of the length of time to 2 years.

---



**Respondent No:** 5

**Login:** Anonymous

**Email:** n/a

**Responded At:** Aug 17, 2022 19:42:39 pm

**Last Seen:** Aug 17, 2022 19:42:39 pm

**IP Address:** n/a

Q1. **Your name:** XXXXXXXX

---

Q2. **Your address:** XXXXXXXX

---

Q3. **Your email address:** XXXXXXXX

---

Q4. **Your telephone number:** XXXXXXXX

---

Q5. **Your submission:**

I don't think that this is a good idea. Local hospitality businesses are already doing it so tough. With rising costs for staffing, electricity, gas, rent, produce and so much more. Adding more competition to already struggling market could be extremely detrimental to existing businesses.

---



**Respondent No:** 6

**Login:** Anonymous

**Email:** n/a

**Responded At:** Aug 18, 2022 17:35:14 pm

**Last Seen:** Aug 18, 2022 17:35:14 pm

**IP Address:** n/a

Q1. **Your name:** XXXXXXXX

---

Q2. **Your address:** XXXXXXXX

---

Q3. **Your email address:** XXXXXXXX

---

Q4. **Your telephone number:** XXXXXXXX

---

Q5. **Your submission:**

I am the owner of the Tarcutta Hotel located 200 metres from the Wagga Wagga Truck Stop. WWCC has currently given a permit for a food van to operate from this stop permanently. As the owner we support a food van operator providing a service at this facility to the heavy freight industry. We have one objection-as we have recently opened the hotel and provide full dine in and takeaway meals to the local, rural communities and to truck drivers who want a sit down meal in a fully licensed commercial hotel bistro. Our operating hours are 6pm to 8pm. Our objection is that the food van operator is not to operate before 8pm at night as this is in direct competition to a fully established permanent food place within 200 metres of this facility. Thank you for your consideration

---



**Respondent No:** 7

**Login:** Anonymous

**Email:** n/a

**Responded At:** Sep 05, 2022 08:08:09 am

**Last Seen:** Sep 05, 2022 08:08:09 am

**IP Address:** n/a

Q1. **Your name:** XXXXXXXX

Q2. **Your address:** XXXXXXXX

Q3. **Your email address:** XXXXXXXX

Q4. **Your telephone number:** XXXXXXXX

Q5. **Your submission:**

I would like to address a few issues with the draft plan. 1.2.1.c General Requirements The number of 20 permits is only a 5 unit increase on the current number. While speaking with council I was informed there were already people on a waiting list. This number would appear insufficient as it will fill quickly, leaving others unable to access a permit. I have it on good authority the demand from the general public is not being met and there is a larger demand than currently or proposed permits will allow. Perhaps this number needs to be continually under review to meet demand. Also preference needs to be given to vendors residing within the Wagga Wagga LGA. 1.3.1.e Vehicles over 7.5m require a road occupancy permit. I have looked into this in the act and regulations and I can not find a mention of this length being a prerequisite for the permit. A permit will be needed no matter how long a vehicle is if it causing an obstruction. Conversely if no obstruction is made and a vehicle is parked legally no permit is required. This point should be removed or amended to state 'may require' as it could be easily challenged legally wasting valuable ratepayer funds. They term may require appears in 1.3.4 and would appear to be in contradiction to 1.3.1.e. 1.3.2 Proximity to comparable premises This should be amended to state while the business is operating during its normal trading hours and not applicable when the business is closed. Comparable premises should also be defined more clearly. Selling different food items does not create a conflict if the items are so different that one would not compete or possibly take business from the other. eg Seafood store and ice cream food truck. 1.4.1 Permit days and hours of operation The hours of operation need to be broadened or removed as there is a need for quality food and beverages by long distance truck drivers and travellers that use the roads well into the early hours of the morning. I have first hand knowledge of this as I have over 35 years in this industry and can speak from personal experience and a wide number of contacts still relaying to me the inadequacy of food when and where their breaks are required. Not only is this valuable to the health of these drivers but acts as a pseudo driver reviver giving them the opportunity for quality refreshments and to remove them from driving allowing them to become more alert. 1.4.5 Signage Menu boards are critical in conveying quickly to customers the offer available. It is not always possible to attached one to the outside of the vehicle. Without them you are continually having to explain to people what is on offer causing people to mill around, que and creating unneeded congestion. Having the ability to read a menu and decide to purchase or move on will ensure better pedestrian traffic management. Perhaps this point may be amended to the following; 'A' frame menu boards are be permitted so long as they are in close proximity to the food vehicle, clearly visible and pose no obstruction to any other person or vehicle. Restricted Trading: Further to these points the restricted trading areas need to be addressed. The restriction of the CBD should only be in operation in the regular trading periods of stores in this location. Otherwise normal 200m for open and comparable premises restriction should apply. Restricted trading at Wagga Beach and Tarcutta changeover bay. These locations should not be licenced to just one entity for a number of reasons. People will get fed up the the continued same offering and tend to reduce use of the food service over time. I would propose all interested parties submit interest for each location and a roster could be drawn up. If someone is unable to attend on their allocated date the next person on the roster is called and given the opportunity. If all vendors have the contacts of each other this can be easily managed by the vendors ensuring consistent service to the public, but with a rotating number of offerings. This will eliminate the pressure for vendors to ensure continued operation of their food vehicle, allowing personal issues to be attended to and allow others more opportunity for trade. Fees can be charged on a per use basis. A working group may be set up prior to the introduction and all interested parties can work through the details. Please feel free to contact me at any time for further input or discussion on this matter.





**Respondent No:** 8

**Login:** Anonymous

**Email:** n/a

**Responded At:** Sep 12, 2022 11:09:40 am

**Last Seen:** Sep 12, 2022 11:09:40 am

**IP Address:** n/a

Q1. **Your name:** XXXXXXXXX

---

Q2. **Your address:** XXXXXXXXX

---

Q3. **Your email address:** XXXXXXXXX

---

Q4. **Your telephone number:** XXXXXXXXX

---

Q5. **Your submission:**

I own and operate the foodvan on the truck interchange. I don't use the van anywhere else, it is permanently on site. This is not just a "job" for me, I moved to rent in Tarcutta for the foodvan operation. I have been in customer service in the food industry for over 35 years. Management roles, at store level, operational roles,also family business . This is my passion. For the past two years, I have built up a rapour, supplying much needed fresh food and beverages, a friendly smile and chat for the drivers . A two year permit would be great for all foodvan operators. To my knowledge (as in my case) it is sole income, it would give more peace of mind.

---

