

Service Review Attachment I

Summary of division and directorate structures

Wagga Wagga City Council and other Councils

WAGGA WAGGA CITY COUNCIL

ORGANISATIONAL STRUCTURE AS AT 15 JULY 2024

REGIONAL ACTIVATION DIRECTORATE John Sidgwick	COMMUNITY DIRECTORATE Janice Summerhayes	GOVERNANCE DIRECTORATE Peter Thompson	CITY ENGINEERING DIRECTORATE Warren Faulkner	INFRASTRUCTURE SERVICES DIRECTORATE Henry Pavitt (Acting)
<ul style="list-style-type: none"> • City Growth & Regional Assets <ul style="list-style-type: none"> • Economic Development • Recreation & Asset Planning • Oasis Regional Aquatic Centre • Strategic Planning & Contributions • Land & Property • Commercial Businesses <ul style="list-style-type: none"> • Gregadoo Waste Management Centre (GWMC) • Livestock Marketing Centre (LMC) 	<ul style="list-style-type: none"> • Community Services <ul style="list-style-type: none"> • Art Gallery & National Art Glass Gallery • Museum of the Riverina • Civic Theatre • Wagga Wagga City Library • Social Planning • Events & Visitor Economy • Environment & Regulatory Services <ul style="list-style-type: none"> • Biodiversity / Natural Resource Management • Environment Education • Environmental Compliance • Weeds Management • Regulatory Services • Animal Shelter Services • Public Health Education & Compliance 	<ul style="list-style-type: none"> • Audit • Development Assessment & Building Certificate Division • RIFL • Airport <div data-bbox="996 454 1498 539" style="background-color: #003366; color: white; text-align: center; padding: 5px;"> PEOPLE & CULTURE Fiona Piltz </div> <ul style="list-style-type: none"> • Work Health & Safety • Learning & Development • Recruitment & Onboarding • Workplace Relations • Workforce Initiatives <div data-bbox="996 718 1498 803" style="background-color: #003366; color: white; text-align: center; padding: 5px;"> CHIEF FINANCIAL OFFICE Carolyn Rodney </div> <ul style="list-style-type: none"> • Financial Accounting • Management Accounting • Revenue • Accounts Payable • Accounts Receivable • Payroll • Procurement • Strategic Asset Management <div data-bbox="996 1089 1498 1175" style="background-color: #003366; color: white; text-align: center; padding: 5px;"> CHIEF OPERATING OFFICE Scott Gray </div> <ul style="list-style-type: none"> • Corporate Governance & Performance • Executive Support • Communications & Engagement • Information Technology • Customer Service • Records • Corporate Strategy 	<ul style="list-style-type: none"> • Engineering Services • Design Services • Flood Plain Management • Subdivisions • Traffic • City Infrastructure <ul style="list-style-type: none"> • Sewer • Stormwater • Roads • Community Infrastructure 	<ul style="list-style-type: none"> • Sewer & Stormwater Operations <ul style="list-style-type: none"> • Sewer • Stormwater • Sewage Treatment Plants • Civil Operations <ul style="list-style-type: none"> • Condition Assessment/Analysis • Roads • Footpaths • Kerb & Gutter • Parks & Strategic Operations <ul style="list-style-type: none"> • Parks & Gardens • Sportsgrounds • Open Space • Zoo & Aviary • Cemetery • Plant, Fleet & Buildings <ul style="list-style-type: none"> • Workshop • Facilities Management/Maintenance • Fleet Services • Stores

Council and Directorate Structure	Directorate that includes Planning and Development Function	Planning and Development Team Resources
<p>Wagga City Council – Population 68,700</p> <p>General Manager</p> <p>Directorates (5)</p> <ol style="list-style-type: none"> 1. Regional Activation 2. Community 3. Governance 4. Infrastructure Services 5. City Engineering 	<p>Governance</p> <ul style="list-style-type: none"> • People & Culture • Development Assessment & Building Certification <ol style="list-style-type: none"> 1. Development Assessment 2. Building Surveying 3. Planning Administration • Chief Financial Office • Chief Operating Office 	<p>Total FTE 27</p> <p>Manager Development Assessment & Building Certification</p> <p>Development Assessment FTE 9</p> <ul style="list-style-type: none"> • Development Assessment Coordinator • Senior Town Planner x4 (incl Sam) • Town Planner • Town Planner Cadet x3 • Town Planner Vacant x2 <p>Building Certification FTE 7</p> <ul style="list-style-type: none"> • Building Certification Coordinator • Building Surveyor x3 • Cadet Building Surveyor x2 • Building Surveyor (TEMP while recruiting Snr Surveyor) <p>Planning Administration FTE 11</p> <ul style="list-style-type: none"> • Planning Administration Coordinator • Development Administration Officer x9 • Business Support Officer

Council and Directorate Structure	Directorate that includes Planning and Development Function	Planning and Development Team Resources
<p>Albury Council - Population: 57,500</p> <p>CEO</p> <p>Directorates (2)</p> <p>1. Deputy CEO Business, Growth & Community</p> <ul style="list-style-type: none"> • People & Culture • Business & Lifestyle • Community & Place • Strategy & Performance • Engagement <p>2. Deputy CEO Infrastructure, Planning & Environment</p> <ul style="list-style-type: none"> • City Projects • City Development • Water & Wastewater • City Landscapes • Assets Sustainability & Environment 	<p>Infrastructure Planning & Environment</p> <ul style="list-style-type: none"> • City Projects • City Development <ul style="list-style-type: none"> 1. City Planning 2. Development 3. Building Surveying 4. Administration • Water & Wastewater • City Landscapes • Assets Sustainability & Environment 	<p><i>Total FTE 29 (includes 6 strategic planners) Service Leader City Development</i></p> <p><i>Development FTE 13</i> Team Leader Development Planning Coordinator Senior Planner x3 Town Planner x6 Undergraduate Town Planner Cadet Town Planner</p> <p><i>Building Surveying FTE 12</i> Team Leader Building Surveyor Senior Building Surveyor x2 Senior Plumbing Inspector Building Surveyor x3 Swimming Pool Inspector Building Inspector Undergraduate Building Surveyor Cadet Building Surveyor Cadet Plumbing Inspector</p> <p><i>Administration FTE 5</i> Administration Coordinator Development Administrator Online Service Administrator Building Administrator City Planning and Development Administrator</p> <p><i>City Planning FTE 6</i> <i>Urban Growth and Contributions Planner</i> <i>Senior Strategic Planner x2</i> <i>Strategic Planner x2</i> <i>Cadet Strategic Planner</i></p>

Council and Directorate Structure	Directorate that includes Planning and Development Function	Planning and Development Team Resources
<p>Bathurst Council - Population: 44,600</p> <p>General Manager</p> <p>Directorates (4)</p> <ol style="list-style-type: none"> 1. Director Corporate Services & Finance 2. Director Engineering 3. Director Environmental Planning & Building Services 4. Director Cultural & Community 	<p>Director Environmental Planning & Building Services</p> <ul style="list-style-type: none"> • Corporate Planning • Environmental Planning Control • Building Control Health • Pollution Control • Development Control and Applications • Traffic Inspectors (parking control) • Rangers • Stock Impounding • Heritage & Conservation • Regulatory Functions • Animal Control • Companion Animals • Food/health Inspections • State of environment • Tree Preservation Order • Septic Tank • Strategic Planning • Land Use Planning • Subdivision Planning • Ordinance Control • Licence Monitoring • Developer Contributions • Plumbing & Drainage • Environmental Management • Contamination • Economic Development 	<p><i>Total FTE 23</i></p> <p><i>Manager Development Assessment – DA Planners</i> FTE 5</p> <ul style="list-style-type: none"> • Senior Development Control Planner • Development Control Planner x2 • Cadet Development Control Planner x2 <p><i>Manager Development Assessment - Surveyors</i> FTE 7</p> <ul style="list-style-type: none"> • Senior Environmental Health & Building Surveyor • Senior Health and Building Surveyor • Environmental Health & Building Surveyor x2 • Building Surveyor x2 • Plumbing Service Supervisor <p><i>Manager Strategic Planning – Admin</i> FTE 8</p> <ul style="list-style-type: none"> • Team leader – Administration (Planning & Development) • Customer Service & Administration Officer x6 • Customer Service & Administration Officer - Part time <p><i>Manager Strategic Planning</i> FTE 3</p> <ul style="list-style-type: none"> • Senior Strategic Planner • Senior Urban Design Planner • Heritage Planner

Council and Directorate Structure	Directorate that includes Planning and Development Function	Planning and Development Team Resources
<p>Dubbo Council - Population: 56,500</p> <p>CEO</p> <p>Directorates (6)</p> <ol style="list-style-type: none"> 1. Organisational Performance 2. Strategic Partnerships & Engagement 3. Development & Environment 4. Infrastructure 5. Community Cultural & Places 6. People Culture & Safety 	<p>Development & Environment</p> <ul style="list-style-type: none"> • Building Development Services <ol style="list-style-type: none"> 1. Building Services 2. Statutory Planning 3. LIS & E-Services • Growth Planning • Resource Recovery & Efficiency • Environmental Compliance • Executive Officer 	<p>Total FTE 16</p> <p>Manager Building and Development Service – Planners FTE 6</p> <ul style="list-style-type: none"> • Statutory Services Team Leader • Senior Town Planner x3 • Planner x2 <p>Manager Building and Development Service – Surveyors FTE 8</p> <ul style="list-style-type: none"> • Building Services Team Leader • Senior Building & Development Certifier x4 • Building & Development Certifier x2 • Building & Development Certifier (undergraduate) <p>Manager Building and Development Service FTE 2</p> <ul style="list-style-type: none"> • LIS & E-Services Coordinator • LIS Officer

Council and Directorate Structure	Directorate that includes Planning and Development Function	Planning and Development Team Resources
<p>Griffith Council - Population: 27,100</p> <p>General Manager</p> <p>Directorates (5)</p> <ol style="list-style-type: none"> 1. Director Economic and Organisational Development 2. Director, Sustainable Development 3. Director, Business Cultural and Financial Services 4. Director Infrastructure and Operations 5. Director, Utilities 	<p>Director Sustainable Development</p> <ul style="list-style-type: none"> • Development Control Assessment <ol style="list-style-type: none"> 1. Development Application Assessment 2. Planning and Environmental Compliance 3. Property Management 4. Building Certification • Urban design & Planning • Environmental Health & Compliance • Customer Service • Sustainable Development 	<p>Total FTE 25</p> <p><i>Planning & Environment Manager - Planners</i></p> <p>Total FTE 4</p> <ul style="list-style-type: none"> • Development Assessment Coordinator • Senior Development Assessment Planner • Development Assessment Planner • Assessment Officer <p><i>Planning & Environment Manager - Surveyors</i></p> <p>Total FTE 6</p> <ul style="list-style-type: none"> • Building Certification Coordinator • Senior Building Surveyor • Building Surveyor • Building Surveyor -Trainee • Maintenance Coordinator • Drainage Diagram Officer (casual) <p><i>Planning & Environment Manager – Compliance & Rangers</i></p> <p>Total FTE 7</p> <ul style="list-style-type: none"> • Animal Control & Parking Compliance Coordinator • Planning and Environment Compliance Officer • Compliance Officer • Animal Rehoming Officer • Animal Rehoming Assistant – Trainee • Casual Animal Attendant • Casual Compliance Officer (pool of casuals) <p><i>Planning & Environment Manager</i></p> <p>Total FTE 3</p> <ul style="list-style-type: none"> • Environmental and Public Health Coordinator • Environmental Health Officer • Public Health Officer <p><i>Director Sustainable Development (admin reports to director)</i></p> <p>Total FTE 5</p> <ul style="list-style-type: none"> • Sustainable Development Administration Officer • Customer Service Coordinator • ePlanning Administrator • Development & Building Administrator • Technical Administration Officer

Council and Directorate Structure	Directorate that includes Planning and Development Function	Planning and Development Team Resources
<p>Tamworth Council – Population 66,450</p> <p>General Manger</p> <p>Directorates (4)</p> <ol style="list-style-type: none"> 1. Director, Regional Services 2. Director Water & Waste 3. Director, Liveable Communities 4. Director, Growth & Prosperity 	<p>Director, Liveable communities</p> <ul style="list-style-type: none"> • Compliance • Cultural & Community Services • Customer Services • Development <ol style="list-style-type: none"> 1. Development Assessment 2. Building Certification 3. Development Hub 4. Client Adviser • Development Engineering • Integrated Planning 	<p>Total FTE 24</p> <p>Manager Development – Planners</p> <p>Total FTE 9</p> <ul style="list-style-type: none"> • Team Leader Development Assessment • Senior Development Assessment Planner x4 • DA Planner x3 • Student DA Planner <p>Manager Development – Surveyors</p> <p>Total FTE 8</p> <ul style="list-style-type: none"> • Team Leader Building Certification • Senior Building Surveyor • Building Surveyor x5 • Fire Safety Officer <p>Manager Development – Admin</p> <p>Total FTE 7</p> <ul style="list-style-type: none"> • Development Hub Supervisor • Development Support Officer x6

Council and Directorate Structure – Population range 9,000 to 57,000

Glenn Innes Council –

Population: 9,000

General Manager – Media & Comms

3 Directorates

- Director Corporate Services & Community (Mg Administration & Human Resources, Mg Library Learning Centre, Mg Community Services, Mg Governance, Risk & Corporate Planning, CFO)
- Director Place & Growth
- Director Infrastructure Services (Mg Infrastructure Delivery, Mg Asset Services, Mg Integrated Water Services, Quarry Mg)

Mildura Rural city Council Population 57,000

4 Directorates

- Corporate Performance
- Infrastructure and Assets
- Healthy Communities
- Strategy and Growth

Woollahra Council - Population: 54,600 (See attached Organisational Chart)

4 Directorates

- Director Planning & Place
- Director Corporate Performance (Mg Information & Digital transformation, CFO, Mg People, Safety & Performance, Mg Governance & Risk)
- Director Infrastructure & Sustainability (TL Environment & Sustainability, Mg Civil Operations, Mg Capital Projects, Mg Open Space & Trees, Mg Property, Mg Engineering Services)
- Director Community & Customer Experience (Mg Libraries, Mg Community & Culture, Mg Customer Experience/Complaints Mgt, Mg Communications & Engagemen)

Mount Barker Council – Population 42,000

5 Directorates

- Infrastructure
- Corporate Services
- Planning and Regulatory Services
- Executive Manager
- Wastewater

Wingecaribee Shire Council – Population 53,000

3 Directorates

- Communities and Place
- Corporate Strategy and Resourcing
- Service and Project Delivery

Council and Directorate Structure – Population Range 60,000 to 69,000

Quenbeyan-Palerang Regional Council 65,300

4 Directorates

- Development & Environment
- Community, Arts & Recreation
- Infrastructure Services
- Corporate Services

Baw Baw Shire Council – Population 60,000

5 directorates

- Planning and Development
- Community Infrastructure
- Governance and Information Services
- Strategy and Organisational Performance
- Communications, Economic Development, Arts and Advocacy

Greater Shepparton City Council – Population 69,000

4 Directorates

- Corporate Services
- Infrastructure
- Sustainable Development
- Community

Mitcham Council – Population 69,000

4 Directorates

- Organisational and Community Development
- Corporate Services and Innovation
- Community Safety and Development Services
- Engineering and Horticulture

Council and Directorate Structure – Population range 91,000 to 104,000

Maribyrnong Council – Population 91,000

4 Directorates plus Major Projects and Strategic Relationships

- Infrastructure Services
- Corporate Services
- Community Services
- Planning and Environment Services

Bundaberg Regional Council – Population 104,000

7 Directorates

- Community and Environment
- Development
- Finance
- Infrastructure Services
- Corporate Services
- Strategic Projects and Economic Development
- People and Performance

Maitland – Population 96,000

5 Directorates

- People and Performance
- Customer and Digital Services
- Finance
- City Planning
- City Services

Council and Directorate Structure – Population Range 118,000 to 426,000

Innerwest Council 201,000

5 Directorates

- Director City Planning & Development
- Director Corporate Services
- Director City Assets
- Director City Living
- City Architect & Director Transformational Design

Sutherland Shire Council - Population: 235,000

4 Directorates

- Director Planning & Growth
- Director Corporate Support
- Director Infrastructure & Operations
- Director Shire Services

City of Ballarat – Population 118,000

5 directorates and an Advocacy & Lobbying Cluster

- Community wellbeing
- Corporate Services
- Development and Growth
- Economy and Experience
- Infrastructure and Environment

Manningham Council – Population 129,000

4 directorates and a CFO and CGO

- City Planning
- City Services
- Connected Communities
- Experience and capability

Blacktown City Council 426,000

5 Directorates

- Director City Planning & Development
- Director Corporate Services
- Director City Assets
- Director City Living
- City Architect & Director Transformational Design