

Find out more about Riverina Water's role in supplying safe and secure drinking water; and how you can represent your community on our Board.

Who is Riverina Water

Our mission is "to provide our community with safe and reliable water at the lowest sustainable cost".

Headquartered on the Murrumbidgee River in Wagga Wagga, Riverina Water serves more than 73,000 people across 15,000 square kilometres.

As a county council, Riverina Water provides water to four local government areas and operates under the provisions of the Local Government Act 1993.

Who are Riverina Water's constituent councils?

Riverina Water has four constituent councils:

- › Wagga Wagga City Council
- › Lockhart Shire Council
- › Greater Hume Council
- › Federation Council

How are constituent councils represented at Riverina Water?

Riverina Water's governing body is a Board of nine members, consisting of councillors from each constituent council.

Wagga Wagga City Council has five representatives, Greater Hume two and Federation and Lockhart one each.

Board roles and responsibilities

A Board member's role is to represent the views of their council and take a whole-of-network approach to decisions and strategy.

Every two years the Board appoints its Chairperson, who presides over meetings and performs other duties similar to a Mayor, and a Deputy Chairperson.

The Board holds ordinary meetings six times a year – once every two months. Meetings are usually held in Wagga Wagga, which may require some travel by board members.

Travel may sometimes be required to inspect sites, for official functions or for conferences.

Board members and the Chairperson are remunerated in the same manner as general purpose councils through adopting a fee set by the Local Government Remuneration Tribunal.

Staff and structure

Riverina Water employs more than a hundred people and the organisation is led by the Chief Executive Officer.

The organisation has two Directors; Engineering – responsible for water quality and the supply network – and Corporate Services – responsible for financial management, customer service and human resources and other functions.

Riverina Water by the numbers

2019/20 financial snapshot

Assets totalling \$412M

Capital expenditure of \$16.2M – the largest of all NSW local water utilities

Total income of \$35.9M and \$25.3 expenditure

What our community & customers say

Overall customer service rating of 4.46 out of 5

High levels of satisfaction with overall water quality, including 4.67 out of 5 for reliability and 4.15 for water clarity

We provide quality drinking water to more than 73,000 people across 15,000 square kilometres with 33,000 service connections

Riverina Water supply area

